



Natura Integrated Policy

OBJECTIVE

Define Natura's positioning to manage Quality, Environmental, Health and Safety and Energy Efficiency process and activities within its operations, promoting continuous improvement necessary for the business development.

SCOPE

This policy applies to all the processes and spaces of Natura in Brazil and International Operations.

DESCRIPTION

Natura, **active in the Brazilian and International markets**, aims to generate positive impact and value throughout its business chain, adopting the following commitments:

Strive for a sustainable growth, always seeking for the quality of the products and services, employees health and safety, environment conservation and energy efficiency.

Provide **health and safety working conditions, aiming to prevent injuries and health problems related to work. The objective is to eliminate dangers, reduce risks and identify opportunities in our spaces and operations.**

Maintain a space for dialogue to provide **consultation and effective participating by our employees and services providers.**

Promote **environmental protection, including pollution prevention** and environmental **impacts reduction.**

Develop energy efficiency practices and use alternative sources of renewable energy in operation and spaces, providing **resources and information capable of promoting the implementation** of projects focused on the theme.

Comply with legislation and other requirements applicable to the organization, for its products, processes and services, according to the principles voluntarily subscribed by the company.

Establish mechanisms **of continuous improvement in the Integrated Management System**, aiming at building a mental model capable of maintaining the essence of well-being.

Important: The Natura Integrated Policy (PO-0109 Rev.01) is available from Natura.doc. In case of doubts, contact the Management and Process Systems team, through the email processos@natura.net.